

# ANNUAL REPORT FISCAL YEAR 2019



**Public Health**  
Prevent. Promote. Protect.

Wicomico County  
Health Department

**Lori Brewster, M.S., APRN/BC, LCADC**  
**Health Officer**



Publication Date: October 29, 2019





# WICOMICO COUNTY HEALTH DEPARTMENT

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# WICOMICO COUNTY HEALTH DEPARTMENT

*Serving the public health needs of  
Wicomico County since 1929.*

## MISSION

The mission of the Wicomico County Health Department is to maximize the health and wellness of all members of the Community through collaborative efforts.

## VISION

Healthy People in Healthy Communities

## GUIDING PRINCIPLES

- Maximize health status through prevention, education, clinical, monitoring, advocacy, and regulatory services
- Initiate programs in response to identified needs
- Strengthen the physical, behavioral and environmental health of all citizens of Wicomico County
- Address social determinants of health
- Commitment to all populations while striving for health equity

## DEMOGRAPHICS: WICOMICO COUNTY, MARYLAND, & UNITED STATES

Based on 2018 Census Estimates

	Wicomico County	Maryland	United States
Population	103,195	6,042,718	327,167,434
Foreign Born Persons	8.5%	14.9%	13.4%
Persons in Poverty	15%	9%	11.8%

## LOCATIONS

E.S. Adkins Building  
801 N. Salisbury Blvd  
Salisbury, MD 21801

Fritz Building  
300 West Carroll Street  
Salisbury, MD 21801

Hurdle Building  
108 East Main Street  
Salisbury, MD 21801

Village Dental Center  
705 N. Salisbury Blvd  
Salisbury, MD 21801



# MESSAGES FROM LEADERSHIP



Wicomico County Health Department has been very busy over the course of the past year addressing community needs. We have partnered with Peninsula Regional Medical Center for the Community Health Needs Assessment this past year. We have decided to make this an every 3 year process as opposed to the 5 year process so we are in alignment with the hospital requirements. Through this assessment, 3 priority areas were identified - cancer, diabetes, and behavioral health. We have also begun the work of the Implementation Plan to address these priority areas this year.

In addition to the priority areas, the health department is working on addressing the Sexually Transmitted Infection rate in our County. The rates are above the State average. We have a task force working on addressing this issue.

Internally, the Quality Council has been working to address recruitment and retention issues and employee morale. We have seen increases in satisfaction in this area and this will remain a focus area.

Lori Brewster  
Wicomico Health Officer



Over the past year, the Wicomico County Health Department has made significant strides in improving the health of our community. To battle the local opioid crisis, they have offered public education, addiction and recovery support services, and Naloxone training to the residents of Wicomico County as well as unending support for opening a treatment facility in our area.

In addition to their many program successes, the health department redesigned their agency website with more adaptive features, fresh content and a centralized agency calendar. The new website serves as an informational hub and promotes increased communication between the agency and the general public.

This document provides an overview of the health department's services and successes during Fiscal Year 2019 (July 1, 2018 - June 30, 2019). The health department is commended for the work they perform for the citizens of Wicomico County.

Bob Culver  
Wicomico County Executive

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## Wicomico County Health Department 2017-2022 Strategic Plan: Fiscal Year 2019 Reporting

This document will report progress made during fiscal year 2019 (FY19) for Wicomico County Health Department's (WiCHD's) 2017-2022 Strategic Plan. This five year plan focuses on five priority areas:

1. Improve community health and wellness by focusing on priority areas identified with the Local Health Improvement Coalition; chronic disease and behavioral health; also addressing access to care.
2. Provide, maintain, develop and ensure quality public health services.
3. Adopt business practices that will assist in reducing administrative costs and increase revenues by improving operational efficiencies.
4. Build and grow partnerships that will facilitate improved communication and expand public health wellness and awareness.
5. Recruit and retain a competent and diverse workforce.

Notable achievements for each priority area will be presented. FY19 program accomplishments for programs not included in the priority areas will also be reported.

**Priority Area 1:** Improve community health and wellness by focusing on priority areas identified with the Local Health Improvement Coalition: chronic disease and behavioral health. Increasing access to care will also be addressed.

### Wicomico Local Health Improvement Coalition (LHIC)

The Wicomico LHIC, coordinated by WiCHD, is a group of jurisdictional-level stakeholders charged with providing input and guidance on the identified health priorities for Wicomico County. Health priorities are addressed through programs, policies, and coordinated efforts of county partners.



# ANNUAL REPORT FISCAL YEAR 2019

## 2017-2019 LHIC Priority Areas

In FY19, priority areas continued to be:

- **Behavioral Health** (mental health and addictions),
- **Diabetes**, and
- **Obesity**.

Two LHIC subcommittees worked to provide input and guidance to develop and implement improvement strategies in these priority areas. **Live Healthy Wicomico** is the chronic disease subcommittee that addressed diabetes and obesity; and the **Behavioral Health Work Group**, led by the Wicomico Local Behavioral Health Authority, addressed mental health and addiction. When feasible, **Access to Care** was also addressed within these priority areas.



## Wicomico County Opioid Intervention Team

The Wicomico Opioid Intervention Team (OIT) continues to address the heroin, opioid, and fentanyl crisis impacting Wicomico County. FY19 was the first full year of having an Opioid Coordinator to assist the team.

During FY19, the Wicomico OIT:

- Hosted/participated in two Community Forums;
- Developed and released PSA's for safe medication disposal, recovery, and the Community Outreach Addictions Team;
- Partnered with the Salisbury Chamber of Commerce to implement the Wicomico Goes Purple Awareness Campaign;
- Awarded grant funding to implement a Safe Station Program for Wicomico County that was launched in August 2019;
- Planned and hosted a First Responder Appreciation Dinner; and
- Provided Narcan training to 528 people, with over 400 of these people being county employees.



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## Wicomico Local Behavioral Health Authority

The Wicomico Local Behavioral Health Authority (LBHA) plans, manages, and monitors a full range of treatment and rehabilitation services for persons with mental illness and/or persons with substance related disorders through the Public Behavioral Health System.

FY19 accomplishments include:

- Provided 140 Naloxone trainings to 973 individuals;
- Dispensed 1,120 Naloxone kits to the community;
- Coordinated Overdose Awareness Day, reaching approximately 243 people;
- Held numerous trainings including: Youth and Adult Mental Health First Aid, Trauma and Young People, American Society of Addiction Medicine Criteria training for clinicians, Sexual Health in Recovery, Hearing Distressing Voices, Critical Incident Stress Management, Traumatic Brain Injury, and Culturally and Linguistically Appropriate Services.; and
- Produced and distributed, in collaboration with Somerset and Worcester Counties, the annual Tri-County Behavioral Health Resource Guide. This guide is an effort to help the citizens of the region become more aware of the services that are available to them.


**You Could Save the Life of Someone Very Important to You**



**LEARN TO USE  
NALOXONE  
TO REVERSE AN OVERDOSE**

FREE classes 2nd Tuesday of each month  
from 6 - 7:30 p.m. @ Wicomico Library.

Register at [wicomicohealth.org](http://wicomicohealth.org) or call **(410)543-6981**.

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## Wicomico Behavioral Health Clinic

In June of 2019, the Wicomico Behavioral Health Addictions Clinic became licensed for DUI education and Level 0.5 Early Intervention Program. Additionally, both the Addictions Jail Based Program and Methadone Program each had successful site visits by the Maryland Behavioral Health Administration.





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## Targeted Case Management Programs

**State Care Coordination** served 72 unduplicated individuals coming out of addiction inpatient services. Of those individuals, 62 of those received Maryland RecoveryNet funding assistance for transitional housing and gap services.

**Mental Health Targeted Case Management (TCM)** served 90 unduplicated adults during the year, providing resource linkage to those in the community suffering from behavioral health issues.

**Addiction Peer Support Programs** (includes **Safe Streets Peer Program, Substance Exposed Newborns Peer Program, and Recovery Peer Grant Services**) served 80 unduplicated individuals during FY19.

**The Community Outreach Addiction Team (COAT)** is another program staffed with Peers. COAT connects with individuals who overdose with the goal to link them to treatment services.

In FY19 the program served 341 unduplicated individuals. See the table to the right to review this data broken down by the individual's residence. Program staff report it is challenging to link and follow up with individuals who reside outside of Wicomico County.

FY19 COAT DATA Unduplicated Number Served by Residence		
	Number Served	Number Linked to Treatment
Wicomico County Resident	238	107 (45%)
Non Wicomico Resident	103	21 (20%)
Total	341	128 (37.5%)



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## Psychiatric Rehabilitation Program

The Psychiatric Rehabilitation Program (PRP) provides rehabilitation and support for individuals to develop and enhance their community and independent living skills. In FY19, WiCHD's PRP program served 77 children and adolescents and 17 adults. To meet an increased demand for services, the program plans to add an additional part-time staff in FY20. Additionally, in FY19 the program moved locations from the Hurdle Building to the E. S. Adkins Building, which allows more on-site activities.

## Smoking and Vaping Cessation Activities

- In FY19, Stop Smoking Classes continued to be provided throughout the county.
- The 2nd Annual Tri-County Teen Tobacco Leadership Summit was held for 152 high school students from Somerset, Wicomico, and Worcester Counties, in which students and teachers received education on the dangers of tobacco and electronic smoking devices (ESD's).
- Culturally relevant program materials for other languages were purchased.



## National Diabetes Prevention Program

A key part of the National DPP is a **lifestyle change program** that provides:



**A TRAINED  
LIFESTYLE  
COACH**



**CDC-APPROVED  
CURRICULUM**



**GROUP SUPPORT  
OVER THE COURSE  
OF A YEAR**

WiCHD's Diabetes Prevention Program (DPP) is an evidenced based program developed by the Centers for Disease Control for preventing type 2 diabetes. DPP classes meet weekly for 16 weeks and then monthly for up to a year. During FY19, one DPP class was provided by WiCHD. The class had 22 people start the program, with 8 individuals completing the entire year. All 8 participants lost weight and exercised on a regular basis. Of the 8 participants, 4 joined Happy Timers (a group for senior citizens) and continued to exercise together.



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## Opioid Misuse Prevention Activities

- Educational information distributed to approximately 3,656 people in the community at several community events.
- Opioid Misuse Prevention Coordinator became a certified Naloxone trainer.
- PSA Completed for the Good Samaritan Law via Cable and Regal Salisbury 16 Auditorium. It is estimated that the advertisements reached:
  - 208,845 Total Household Impressions, and
  - 93,465 Regal Salisbury 16 Auditorium customers

## Walkability Improvements

**WalkWicomico**, the county's walking coalition managed by WiCHD, launched a website ([www.walkwicomico.com](http://www.walkwicomico.com)), and a phone app for both Apple and Android phones. These initiatives provide walkers with trail information, informational videos, an events calendar, walking club registration, and a GPS trail locator.



WalkWicomico coordinated numerous events in FY19, such as a Sneak Peek Walking Tour of the National Folk Festival grounds, a Stroll or Roll Walk at Holly Center, a Glow in the Dark Dance Walk at the Salisbury City Park, a Tri-County Walking Expo, Walk Maryland Day walks, and a Billion Steps Team Challenge.



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## Drug Free Wicomico Coalition 19th Annual Awards Luncheon

Drug Free Wicomico held their 19th Annual Awards Luncheon. This event recognizes enforcement, liquor licenses, tobacco sellers, community groups, and youth. It is important to recognize the impact that many have made on alcohol and other drugs in Wicomico County so that the hard work can be continued. At the FY19 event, more awards were given out than any other year.

## Language Access Services

Language Access Services (LAS) at WiCHD increases access to services for our Limited English Proficient (LEP) population. LAS includes interpreter services from contracted interpreters (in-person interpretation), the Language Line, (telephonic interpretation) and Bilingual WiCHD staff. LAS also includes translation services, in which vital documents are translated into the most common languages served. As the table below indicates, from FY18 to FY19, LAS services increased in every category.

	FY17	FY18	% Change	FY19	% Change
# LEP Individuals Served	4,630	3,916	-15.42%	4,974	27.02%
# Hours of LAS Provided	2,222.97	1,756.05	-21.00%	2,561.75	45.88%
# Documents Translated	8	5	-37.50%	8	60.00%
Overall LAS Cost	\$47,561.95	\$43,640.23	-8.25%	\$59,551.34	36.46%



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## Wellness at Work on the Lower Eastern Shore

During FY 19, the Healthiest Maryland Businesses (HMB) Program continued to educate employers in the three lower counties of Somerset, Wicomico, and Worcester. The HMB program is charged with educating employers about the benefits of a healthy workforce, and how health can be promoted in the workplace.

During FY19, WiCHD enrolled 4 new businesses in the HMB program, bringing the total number of HMB's to 49.

In June 2019, four lower shore businesses were recognized for their achievements to support employee health at the 2019 Wellness at Work Awards Ceremony.

Winners included:

- Atlantic General Hospital (Gold Award)
- Perdue Farms (Gold Award)
- City of Salisbury (Bronze Award)
- Wicomico County Public Schools (Bronze Award)

HMBs recognized at the 2019 Wellness at Work Awards. From top to bottom: Perdue Farms, Wicomico County Public Schools, and Atlantic General Hospital.



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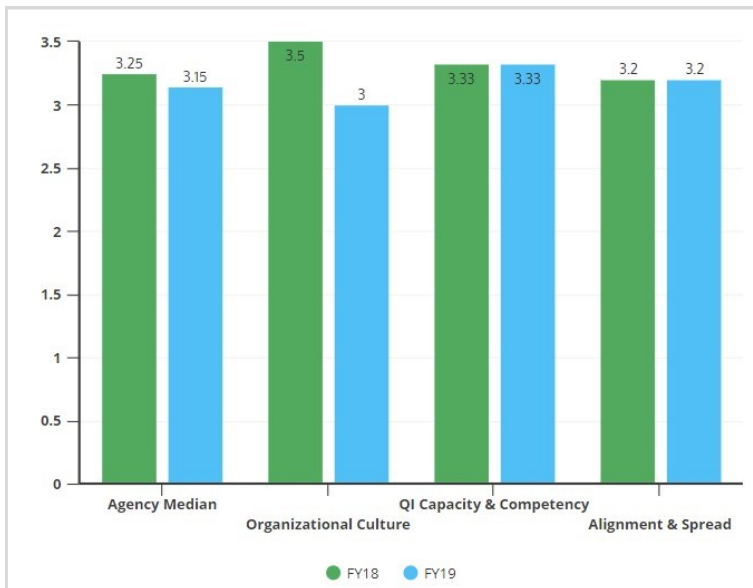
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## Priority Area 2: Ensure quality public health services.

### Quality Council Completes Culture of Quality Assessment



WiCHD completed its annual self-assessment using the National Association of County and City Health Officials (NACCHO) Culture of Quality Improvement (QI) Roadmap, which identifies the agency's phase in achieving a QI Culture. FY19 results indicated that WiCHD stayed in Phase 3.

To reach the next phase, the Quality Council (QC) will continue planning and implementing improvement strategies.



### What We've Done This Year

- Reviewed 5 new staff ideas for improvement; 2 accepted as QI projects and 3 were sent back with informal improvement recommendations.
- Completed 2 QI projects: (1) Branding Ticket decreased Emergency Project Ticket submissions from 30.7% to 11.1%. (2) The Supervisor Association (SA) increased agreement 24% that supervisors receive appropriate training. 81% of supervisors indicated they expect SA to improve this in the future.
- Provided ongoing QI training by sending 3 QC members to the 17th Open Forum for Quality Improvement and Innovation.



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## Accreditation Activities

WiCHD successfully completed its third Annual Report after becoming accredited by the Public Health Accreditation Board (PHAB) in 2016. WiCHD continues efforts to improve areas identified as opportunities for improvement, including performance management and quality improvement planning.



Entering into the second year of their CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation, WiCHD's Behavioral Health programs implemented new standard CARF requirements such as suicide risk assessments, as well as continuing performance management by using data to guide improvements to services and outcomes.

## Community Health Needs Assessment & Community Health Improvement Plan

WiCHD completed its Community Health Needs Assessment (CHNA) in partnership with Peninsula Regional Medical Center (PRMC) and Somerset County Health Department (SCHD). The three partners hired Conduent Healthy Communities Institute (HCI) to complete the CHNA, which was finalized in April 2019. The CHNA can be found at [www.wicomicohealth.org](http://www.wicomicohealth.org).

WiCHD, along with PRMC and SCHD, prioritized the CHNA results and identified priority areas to collaboratively address over the next three years. The priority areas are:

- **Behavioral Health** (Mental Health and Addictions),
- **Diabetes**
- **Cancer**

HCI will also assist the partnership to develop a joint Community Health Improvement Plan. (CHIP) The CHIP is expected to be finalized by January 2020.



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## Working with Community Partners to Provide Quality Services

Recognizing that input from community partners is invaluable, WiCHD participates in and/or coordinates countless efforts that focus on identifying and addressing gaps.

Some examples of these efforts include the following:

- Behavioral Health Workgroup - the Local Behavioral Health Authority collaborated with stakeholders to develop initiatives to address gaps in services that impact behavioral health in Wicomico County.
- Salisbury University's Girl's Innovation Academy - Environmental Health provided education and a mock restaurant inspection to encourage student interest in the Environmental Health field.
- Wicomico Opioid Intervention Team - solicited input via community forums and expanded it's operations section with 3 new members.
- Upward Bound Program - WiCHD's PREP program collaborated with University of Maryland Eastern Shore to teach students and parents/caregivers about career/educational success, leadership, and healthy relationships.
- Drug Abuse Task Force - discussed and reviewed continuity of care within the medication assisted treatment network.
- Local Overdose Fatality Review Board - aimed to decrease overdose deaths by reviewing cases and recommending future preventative activities.
- Drug Free Wicomico - built capacity and group membership to include local higher education entities.





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**Priority Area 3:** Adopt business practices that will assist in reducing administrative costs and increase revenues by improving operational efficiencies.

## Efforts Continue to Increase Private Insurance Contracts

WiCHD expanded its contract with Blue Cross Blue Shield (BCBS) to include School Based Wellness Services. This expansion allows WiCHD's School Based Wellness Sites to provide services to a larger patient population and as well as potentially increasing revenue.

## Ongoing Performance Improvement Initiatives

- Exploring dashboard software to track expenditures agency-wide
- Working with Behavioral Health to decrease billing denials
- Training staff on budget analysis and administrative policies such as Purchasing & Procurement.
- Budget reports distributed monthly for review, followed by quarterly meetings with management staff to analyze current and future expenditures, and to plan for the following fiscal year's budget
- Organizational efficiencies addressed over FY19 by establishing ongoing staff training on administrative policies and processes.



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**Priority Area 4:** Build and grow partnerships that will facilitate improved communication and expand public health and wellness awareness.

## Public Communication to Expand Public Health and Wellness Awareness



253 Followers



985 Followers



3.4k Followers

WiCHD's website underwent a complete redesign. The new website aids accessibility by adapting to the viewing platform (tablet, smartphone, computer, etc.), maintaining a community calendar, and click-to-call features.

## Stakeholder/Community Input Obtained in Planning Processes

- Developed targeted social media binge drinking campaign using youth and young adult focus groups
- Received input on the Behavioral Health Strategic Plan from the Behavioral Health and Case Management Advisory Board, comprised of social service agencies and community members
- Hosted public meetings for realtors, contractors/developers, and septic installers to offer input on new Environmental Health processes.
- Facilitated the annual behavioral health stakeholder meeting to obtain input for the Local Behavioral Health Authority's FY20 county plan.

22 interviews

With local media on various topics (e.g. tobacco, rabies, & STIs)



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## Priority Area 5: Recruit and retain a competent and diverse workforce

### Employee Satisfaction Project

During FY19, the Quality Council (QC) concluded the employee satisfaction project with BEACON (the Business, Economic and Community Outreach Network) of the Franklin P. Perdue School of Business at Salisbury University in June 2019.

The two year project included 3 employee surveys and 2 focus groups. Results indicated:

- High satisfaction with employees being treated with respect by supervisors and co-workers, benefiting from cross-functioning teams; and
- Opportunities for improvement with communications across different departments, and being knowledgeable about other departments operations.

BEACON provided the following recommendations to WiCHD for continuous improvement:

- Plan regular communication for all units via print, in-person or electronically;
- Create an information chain (who communicates what to whom);
- Establish a mechanism for feedback to bubble up;
- Develop a succession plan for all key positions and at the group level for other positions; and
- Develop a process plan for change and communicate it.

The Quality Council will continue employee satisfaction surveys on an annual basis.

EMPLOYEE DEMOGRAPHICS*		
EMPLOYEE TYPE**		
Regular	174	85%
Contractual	31	15%
Total	205	100%
**28 Vacancies not included		
GENDER		
Female	173	84%
Male	32	15%
Total	205	100%
RACE		
Black	70	34%
White	126	61.5%
Other	4	2%
Don't Know	2	1%
Missing Data	3	1.5%
Total	205	100%
AGE		
< 18	1	1%
18-24	4	2%
25-34	29	14%
35-44	64	31%
45-64	92	45%
65+	15	7%
Total	205	100%
*As of October 2019		



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## **Onboarding Quality Planning Project**

The Supervisor Association (SA) submitted an improvement idea for agency-wide onboarding. Several members of the SA and Personnel will continue partnering with the QC to do quality planning with this process in FY20.

The **Developmental Disabilities Program** revamped their departmental onboarding and training process to include 5 half days of training. The new staff shadows a supervisor and coworkers between the training days.

## **Staff Performance Review**

Continuing the trend from the last 6 years, semi-annual performance reviews for all staff remain at a 100% compliance rate.

The **Environmental Protection (EP) Division** of Environmental Health (EH) received training from the Maryland Department of the Environment's (MDE) regional inspectors. Upon completion of the MDE training, the EH leadership will monitor the EP Division's work to ensure the work quality is consistent with the training that MDE provided.



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**Program Accomplishments:** this section of the report will present FY19 program accomplishments for programs not included in the identified priority areas.

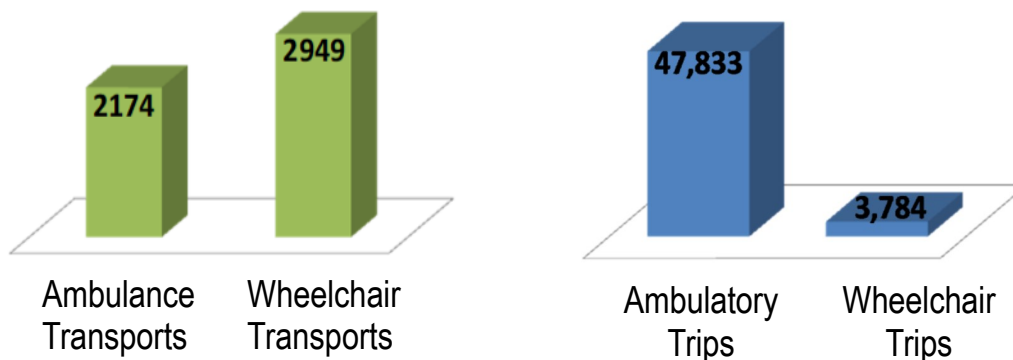
The **Lead Poisoning Prevention Program** distributed lead poisoning prevention packets to over 1,500 families and provided intervention or case management for 50 children with elevated blood lead levels. **Asthma and Lead Management** implemented a new home visitation program offering environmental assessments, case management and other community resources. The program also provided green cleaning supplies and HEPA vacuums to 63 eligible families.

**Personal Responsibility Education Program (PREP)** used an evidence-based curriculum to educate 35 youths about puberty, and preventing sexually transmitted infections (STIs), and pregnancy. The program also provided education and resources to 26 parents/caregivers.

**Sexual Risk Avoidance Education (Abstinence)** held sessions of its teen pregnancy prevention and enrichment program for middle school girls at 3 different Wicomico County schools, reaching 105 students. At least 61 students attended 75% of the sessions.

**Village Dental Center** provided oral health education and awareness at 10 outreach events. They also have worked to increase access by acquiring new building signs and distributing brochures.

In FY19, **Non-Emergency Medical Assistance Transportation (NEMT)** assisted 3,353 riders.

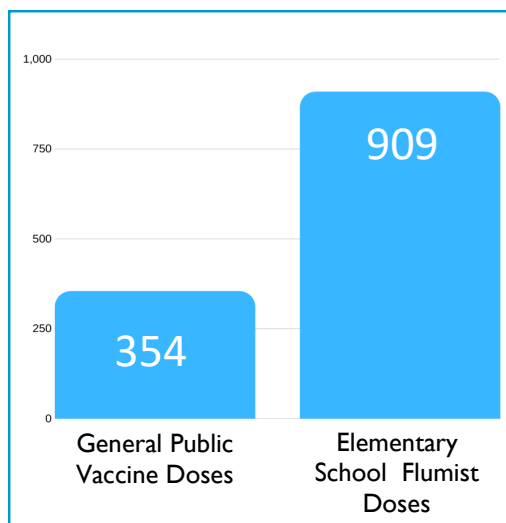


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The **Family Planning Program** provided reproductive services to 2,109 clients who were at or below 250% federal poverty level.

Wicomico County ranks in the Top 5 in the state for chlamydia and gonorrhea rates. **Sexually Transmitted Infection Clinic** offered 1,361 clients screenings and treatment for sexually transmitted infections during 1,942 visits.

**HIV PrEP (pre-exposure prophylaxis) Clinic** offered 24 clients physical exams, blood work, and prescriptions for daily antiviral medication which lower the chances of acquiring HIV infection.



**Influenza Clinic** serves as a community safety net provider for influenza (flu) vaccines. In FY19, WiCHD partnered with the Wicomico County Board of Education to provide flumist seasonal influenza vaccines to students ages 5-11 years old across 19 schools in the county.

**Immigration/Civil Surgeon** offers services like infectious disease screenings and receipt of required immunizations to undocumented clients seeking their green card for legal residency and future citizenship. WiCHD's US

Government certified Civil Surgeon served 379 clients over 467 visits.

**Healthy Families**, a voluntary home-visiting program for pregnant and parenting families, promoted healthy child growth/development, strengthening parent-child bonds, and family support services to 81 families over 835 visits.

The **Adult Evaluation and Review Services (AERS)** conducted 629 comprehensive assessments for elderly and disabled individuals in order to identify resources to help the individual remain in the least restrictive environment within the community.

**School Based Wellness Center (SBWC)** served 402 students across wellness centers at Wicomico Middle School and Wicomico High School. During FY19, the SBWC handled 1,609 visits.



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**Health Fair Participation** allows WiCHD to share information about offered programs and services. In FY19, WiCHD participated in 46 health fairs, totaling 575.5 hours.

**Lower Eastern Shore WIC Program** maintained a 99.9% caseload assignment, serving 7,676 participants in Wicomico, Somerset, and Worcester counties.

**Babies Born Healthy (BBH)** is a new home visiting program implemented in Wicomico County in FY19. This program was initiated in the 7 Maryland jurisdictions with the highest infant mortality rates. The program targets pregnant women and provides education, care coordination, assessments and referrals for local resources. In FY19, the program served 36 pregnant women.



**Surveillance and Quality Initiatives** for FY19 included distributing 59 portable cribs to Wicomico County families that did not have a safe, separate sleep space for their baby, as well as 130+ safe sleep kits. Car seat checks were also completed and 35 car seats were distributed to eligible Wicomico residents with no car seat.



**Opioid Misuse Prevention Program (OMPP)** added a 10th prescription drug drop off location. Since 2012, Wicomico County has recognized the need for access to drop off boxes year round, not just once or twice a year. During FY19, OMPP collected 1,627.5 pounds of prescription medication using the drop-off boxes located in Wicomico County

**Sexual Risk Avoidance Education Program** is an abstinence afterschool program also known as GEMS. It is a teen pregnancy prevention and enrichment program for middle school females. In FY19, sessions were held in three middle schools in Wicomico County, reaching 105 young women with at least one session. 61 attended at least 75% of the curriculum sessions.



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The **Breast and Cervical Cancer Program** regionalized to served all three counties (Somerset, Wicomico, Worcester). The program provided 304 clients with funding for mammograms, PAP tests, and clinical breast exams. The **Komen Closing the Gap: Hispanic Women and Breast Cancer Program** provided Spanish interpretation for 198 of the 304 clients served.

The **Cancer Prevention Education Screening and Treatment (CPEST)** assisted 35 clients to complete colorectal cancer screening exams and participated in 100 events for outreach and cancer education.

**Public Health Emergency Preparedness FY19** activities included:

- Assisted with coordination of the local response to the Opioid Crisis, strengthening the three prong (Enforcement, Prevention and Treatment) approach;
- Conducted an extended power/grid failure exercise with multiple healthcare partners to raise awareness surrounding energy dependence.; and
- Engaged the community in preparedness education during the Delmarva Shorebirds Preparedness Night, providing the take-home messaging “Make a Kit”.



**Environmental Health** participated two beach clean-ups and in Earth Day at the Salisbury Zoo. Bay Restoration Funds (BRF) were provided to 31 homeowners to assist in installing Best Available Technology (BAT) tanks as well as six drainfields. One business owner received BRF for hook-up to city services.

During FY19, the **Psychiatric Rehabilitation Program (PRP)** celebrated successes of several of their program participants. PRP sponsored an incentive trip to the boardwalk in Ocean City, including a boat ride on the OC Rocket, where they saw a pod of dolphins. In their teen program, 7 participants became employed for the first time. Additionally, 2 of the teens graduated high school and are going to college. One of these participants received a full academic scholarship.





# WICOMICO HEALTH IN THE COMMUNITY







