

# Homeless Alliance for the Lower Shore (HALS)

## Wicomico, Worcester and Somerset Counties

Resource Guide for the Homeless

Updated February 9, 2018



**Homeless Alliance for the Lower Shore (HALS)**  
**Resource Guide**  
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**The information is available online at:**

**[www.somersethealth.org](http://www.somersethealth.org)**

## **Crisis Information and 24-Hour Hotlines**

**Affiliated Santé - Eastern Shore Crisis Response Services:** ESCRS is part of Affiliated Santé Group's behavioral health emergent, urgent and information and referral crisis response programs. ESCRS services in nine counties on the Eastern Shore. Four mobile crisis teams located in Cecil, Dorchester, Kent, and Wicomico Counties are available from 9am to midnight, seven days a week, 365 days a year to respond to mental health and substance use crises as defined by the caller. All services are accessed by phone number below.

Phone: 1-888-407-8018 Fax: 443-225-5877 www.thesantegroup.org

**Alzheimer's Safe Return:** Registry for individuals with dementia.

Phone: 1-800-272-3900

**Americans with Disabilities Act 24 hour Hotline** Phone: U.S. Access Board 24 Hour Hotline: 1-800-872-2253. Americans with Disabilities Act Information line: 1-800-514-0301(voice), 1-800-514-0383 (TTY)

**Beacon Place:** Beacon Place provides a safe harbor and sanctuary for adults(18+) experiencing acute psychiatric crisis. They are a voluntary alternative to or step down from hospitalization.

Phone/Fax: 410-749-2578 Team Cell Phone: 443-880-3010 www.gogettersinc.org

**Community Outreach Addictions Team (C.O.A.T):** Peer support specialist partnered with local law enforcement to encourage individuals to engage in addictions treatment by offering phone and in-person support, connections to local resources, and follow up assistance.

Phone: 443-783-6875/ 410-742-3784

### **Eastern Shore Operations Center (ESOC)**

ESOC provides the behavioral health information and referral call center for all nine counties of the Eastern Shore. The ESOC is available 24 hours a day, 7 days a week to assess and respond to calls from consumers, family members, community members, businesses and human services agencies. ESOC staff provides linkage to community resources through referrals to all appropriate and existing behavioral health and human services.

**Phone: 1-888-407-8018**

### **Life Crisis Center**

Life Crisis Center provides a 24 hour crisis hotline. They also answer calls for the National Suicide Lifeline and 2-1-1 Maryland, which is information & referral for human and health services. Services: Counseling for victims of domestic violence or sexual assault, suicide prevention, support groups, emergency safe home, shelter, and medical care referral, and assistance.

**Phone: Main hotline call 2-1-1**

**1-800-422-0009 / 410-749-HELP (4357)**

**Maryland Crisis Hotline- 1-800-422-0009**

**Suicide Prevention Lifeline-English and Spanish speakers available**

**1-800-273-8255, TTY: 1-800-799-4889 www.suicidepreventionlifeline.org**

**Maryland State AIDS Hotline** Phone: 1-800-232-4636, TTY: 1-800-232-6348  
Monday – Friday 9 am – 5 pm (except holidays)

**Maryland State Youth Crisis Hotline** Phone: 1-800-422-0009 [www.help4mdyouth.org](http://www.help4mdyouth.org)

**Mobile Treatment Teams/ACT** - Lower Shore Clinic team treatment approach designed to assist the individual achieve recovery, fully participate in community life, obtain stable permanent housing, and reduce the individual's unnecessary admissions to emergency rooms and inpatient psychiatric services. Two teams are available on the Eastern Shore and both are working toward ACT fidelity. ACT is an evidence based treatment approach proven effective in working with individuals with severe, persistent mental health and/or co-occurring disorders. The program currently serves Wicomico, Worcester, Somerset, Dorchester, Talbot, and Caroline Counties.

Phone: 410-341-9696

Eastern Shore Mobile Crisis Fax : 410-280-3181

**PRMC 24 Hour Hotline** Phone: 410-543-7160 Fax: 410-543-7165

**Trevor Lifeline (LGBTQ Community)** Phone: 1-866-488-7386 [www.thetrevorproject.org](http://www.thetrevorproject.org)

**Urgent Care Clinics** provide mental health assessment and consultation within 48 business hours to prevent the individual's condition from worsening. If psychiatric care is identified, an evaluation will be scheduled with a psychiatrist within a 30 day period.

Lower Shore Clinic (Wicomico) - 410-341-3420

Eastern Shore Psychological Services (Somerset) - 410-651-4200

**Call Eastern Shore Crisis Response Services (ESCRS) after business hours 1-888-407-8018**

**Veterans Crisis Line** Chat available on website [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

Phone: 1-800-273-8255 (Press 1), Cell phone # (for texting): 838255

**\*Worcester County Crisis Response Team:** Hours/Days: 24/7 days per week mental health crisis services available to Worcester County residents and visitors. Please call 911 for assistance.

## Community Assistance Services

### Catholic Charities, Inc. - Diocese of Wilmington-Seton Center

30632 Hampden Avenue, Princess Anne, MD 21853

Phone: 410-651-9608

- **Counseling:** Seton Center provides routine mental health counseling to persons who are experiencing depression or anxiety, couples who are having stress in their relationship and need to improve communication skills, families whose children are experiencing behavioral problems, or individuals who have a sudden change in their life, such as job loss, death of a loved one, or a physical injury.
- **Emergency Pantry:** Operated Monday through Thursday from 1 p.m. to 4 p.m. in providing nutritious groceries on an emergency basis.
  - **Food Share:** A self-help food cooperative helps families stretch their limited incomes by providing a supplemental bag of groceries once a month.
- **Emergency Assistance:** Seton Center provides emergency financial help for Somerset County residents with rent, utility payments and prescription medications.
  - **COPE:** Prescription Funds to help Somerset County residents
- **Immigration:** Immigration Services provides help with family based immigration issues, including naturalization and citizenship, Temporary Protected Status (T.P.S.), renewal of immigration documents, Consular Processing, passport application, and translation of documents and Deferred Action on Childhood Arrivals (DACA).
- **Community Enrichment Programs:** Seton Center programs and community partnerships encourage and support health and wellness. Mothers and children are linked to the Women Infants and Children [WIC] program, to help provide supplemental foods and monitor children's development. In partnership with the Somerset County Board of Education and the Judy Center, Seton Center supports educational programs such as ESL and early school readiness. The Women of Wonder is a senior craft group; the participants stay active, working on projects that benefit others. Other activities vary according to community needs and available resources.
- **Thrift Store:** Seton Center operates a small thrift center that specializes in new and gently used clothing and household goods. All items are available at deep discounts. The Thrift Center is open Tuesdays and Thursdays from 11 a.m. to 2 p.m. We are always interested in donations, especially of household goods.
- **Family Strengthening and Case Management:** Using a holistic approach we work to stabilize families in crisis by providing emergency financial help, make connections to both internal and external programs and services and closely work with families on an ongoing basis, and providing a caring, listening ear, to help foster healthy family relationships.

**City of Salisbury: Street Outreach/Resource Navigation**

207 W. Main Street, Suite 102, Salisbury, MD 21801

Phone: 410-341-9550

Accessing and navigating the complex network of social services can often be confusing and overwhelming. If you need additional assistance seeking services and programs to help you, we are here to give you a hand! We will:

- Assist you in filling out housing, job, and social services applications
- Direct you to the relevant agencies and programs that can help you
- Make referrals to third-party agencies
- Connect you with local behavioral health agencies
- Provide short and medium-term case management, if required

**Core Service Agencies in each county provides the following services:**

- One time only funds to assist mental health consumers in the Public Behavioral Health System (PBHS) to maintain or access community placement. Examples of eligible cost include: security deposit and first month's rent, utility turn on and/or deposit, past due utility bills, etc.
- **Laboratory Assistance:** assistance for uninsured patients of the PBHS for blood tests necessary to monitor psychiatric medication.
- **Pharmacy Assistance:** funds for uninsured patients of the PHMS for psychiatric medications.
- **Transportation Assistance:** provides assistance for uninsured patients of the PBHS in need of transportation for mental health appointments.
- **Project for Assistance in Transition from Homelessness (PATH):** provides outreach and short term case management to individuals that are homeless or at risk of homelessness that have a serious mental illness.
- Assistance paying for birth certificate and/or Maryland identification for individuals that are homeless or at risk of homelessness that have a serious mental illness.

**Somerset County Core Service Agency**

8928 Signpost Road, Westover, MD 21871

Phone: 443-523-1786

**[www.somersethealth.org](http://www.somersethealth.org)**

**Wicomico Behavioral Authority**

108 East Main Street, Salisbury, MD 21801

Phone: 410-543-6981

[www.wicomicohealth.org/CSA.asp](http://www.wicomicohealth.org/CSA.asp)

**Worcester County Core Service Agency**

6040 Public Landing Rd, Snow Hill, MD 21863

Phone: 410-632-3366

[www.worcesterhealth.org/planning-sidebar/core-service-agency-csa](http://www.worcesterhealth.org/planning-sidebar/core-service-agency-csa)

**Department of Social Services provides the following assistance programs:**

- Social Services to Adults
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Cash Assistance
- Assistance to Families with Children
- Temporary Disability Assistance Program (TDAP)
- Emergency Assistance
- Medicaid/ Maryland Health Connection
- Housing Assistance
- Child Support Services

**Somerset County Department of Social Services**

30397 Mt. Vernon Road

Princess Anne, MD 21853

410-677-4200

**Wicomico County Department of Social Services**

201 Baptist Street, Suite 27, Salisbury, MD 21801

410-713-3900

**Worcester County Department of Social Services**

299 Commerce Street, Snow Hill, MD 21863

Phone: 410-677-6800

**Diakonia, Inc.**

12747 Old Ocean City Road, Ocean City, MD 21842

Phone: 410-213-0923

[www.diakoniaoc.org](http://www.diakoniaoc.org)

Provides homeless advocacy, emergency, and transitional shelter, case management, food pantry, homeless prevention programs, housing search assistance, Supportive Services for Veterans and their families, parenting workshops, and GED/Diploma workshops.

- **Emergency Food Assistance-** Operates daily from 9:00 a.m. to 4:00 p.m. providing nutritious groceries on an emergency basis once per month to residents of Worcester County.
- **Prevention and Re-housing Program-** Diakonia provides emergency assistance for **Worcester and Wicomico county residents**. Assistance includes: case management,

rental assistance, deposit assistance, utility assistance, and other housing related services as eligible. Case managers will work closely with individuals and families to ensure that they are connected to applicable programs and services.

- **Used to Be Mine Thrift Store-**

12507 Sunset Drive #13, Ocean City, MD 21842 (Located at the corner of Route 611 and Sunset Avenue in West Ocean City)

Store hours are Wednesday through Saturday 10:00 a.m. - 4:00 p.m. This thrift store specializes in new and gently used clothing, household goods, and furniture. All items are deeply discounted. Donations are welcomed, especially household goods.

Contact: Tom Schultz

Phone: 410-213-0923

### **HALO Bargain Center**

701 Snow Hill Road, Salisbury, MD 21804

Phone: 410-341-4256

Hours: Monday through Friday 10:00am-6:00pm, Saturday 10:00am-5:00pm, Closed on Sundays.

Services: The HALO Bargain Center specializes in new and gently used clothing, toys, household goods, furniture and much more.

### **The HALO Café**

119 South Blvd, Salisbury, MD

- Breakfast 7:30am to 8:30am (7 days per week)
- Lunch 12:00pm to 1:00pm (Mon-Fri) Bagged lunches on weekends
- Dinner 6:00pm to 6:45pm (7 days per week)

### **HALO's Day Facility**

119 South Blvd, Salisbury, MD

Phone: 410-543-2003

Hours: 8:45-4:30, Monday-Friday

Services:

- Respite for homeless individuals and families
- Showers (women in the morning/men in afternoon)
- Clothing vouchers available for qualifying individuals
- Telephone/Computer Availability
- Mail Service
- Case Management and Community Referrals
- Classes and workshops on a variety of topics



**HOPE Inc, (Help & Outreach Point of Entry, Inc.)**

129 Broad Street, P.O. Box 5113, Salisbury, MD 21801

Phone: Cell: 443-944-5279 Office: 410-677-0757

**Monday and Fridays 10:00am to 2:00pm Walk-ins welcome**

- Guidance and financial assistance with health and dental related issues
- Assistance provided to obtain birth certificates and Maryland Identification
- Referrals rehabilitation services and personal support, and assistance with obtaining medication

**Joseph House Ministries**

Joseph House Ministries assist individuals and families who are in crisis situation. They feed the hungry and care for the homeless.

812 Boundary Street, Salisbury, MD 21801

Mailing address: P.O. Box 1755, Salisbury, MD 21802

Phone: 410-749-4239 Fax: 410-749-2394

[www.thejosephhouse.org](http://www.thejosephhouse.org)

- ***Food Pantry:*** Tuesday thru Thursday 9:00am -11:15am
- ***Hospitality Room:*** Monday thru Friday starting at 8:00am to 1:00pm, homeless can come for breakfast and lunch. Persons may shower and one bag of clothing laundered.
- ***Financial Services:*** Assistance with utility bills, evictions, and security deposits\***Must go first to Department of Social Services with an eviction notice** Tuesday thru Thursday, must be there by 8:15a.m. Numbers are drawn.

**Local Access Mechanism (LAM)**

Worcester County currently has a single point of access. However, the goal is to embed navigators into all public agencies as well as the two community service centers to create a “no wrong door” system. Jurisdiction(s) served by the Single Point of Access: Worcester County, but no one is turned away specific eligibility criteria to be served by the Single Point of Access:

None

Are resources primarily mental health-related? Yes

Single Point of Access Contact Information:

Organization Name: Family Connection – Berlin by Worcester Youth and Family Counseling Services, Inc. Contact Person: Steven Taylor

Phone number: 410-641-4598 or 2-1-1

Website: <http://www.gowoyo.org/>

E-mail Address: [staylor@gowoyo.org](mailto:staylor@gowoyo.org)

Address: 124 N. Main Street, Suite C, Berlin, MD 21811

### **Local Management Board (LMB)**

The LMB is responsible for identifying priorities and targeting resources for the needs in their county. LMBs focus on community based services to promote a safe, health, and stable environment for all families. LMBs resources for families in order to link them with local agencies and organizations serves children, youth, and families.

- **Somerset County Local Management Board, Inc**  
8929 Sign Post Road, Suite 1, Westover, MD 21871  
Phone: 410-651-2824 Fax: 410-651-2963  
www.sclmb.org
- **Wicomico Partnerships for Families and Children**  
Government Office Building, 125 N. Division St. Room 101, Salisbury, MD 21801  
Phone: 410-546-5400 Fax: 410-546-3100  
www.wicomicocounty.org/140/Local-Management-Board-Wicomico-Partners
- **Worcester County's Initiative to Preserve Families**  
6040 Public Landing Road, P.O. Box 129, Snow Hill, MD 21863  
Phone: 410-632-3648 Fax: 410-632-2869

### **Lower Shore Friends**

207 Maryland Avenue, Suite #5, Salisbury, MD 21801

Contact: Wilmore "Bunky" Sterling

Phone: 410-334-2173

- A peer support and advocacy center/referrals to community services, consumer outreach, and workshops.
- Wellness and Recovery Center for persons in recovery from mental health disorders
- Linkage to advocacy, consumer forums, and recreational activities
- Provide assistance to persons just released from jail, state hospitals, and local homeless population in Wicomico and Somerset County with Mental Health issues, and housing needs.

### **Maryland Access Point (MAP)**

MAP of Worcester County is a centralized service to provide information and assistance for the individuals of all income levels who need long-term services or want to plan for future needs.

Information is also available for family and caregivers trying to support a parent, spouse, or adult child. Staff from the Worcester County Health Department, the Department of Social Services, and the Commission on Aging, are located together to make it easier to access information and assistance across a wide range of programs. MAP of Wicomico County is a centralized service located at MAC Inc. to provide information and assistance for the individuals of all income levels who need long-term services or want to plan for future needs.

Vision: With respect for the dignity of each elderly, vulnerable and disabled adult, we will promote self-determination in each client's effort to attain optimum quality of life in a safe and

least restrictive environment by: Assessing needs; Coordinating resources; providing supportive services

**Participating Agencies:**

MAP Wicomico

410-742-0505 ext 109 ( contact person Teri Davidson )

MAC Inc.

909 Progress Circle

Salisbury, Maryland 21801

MAP Worcester

410-632-9915 (contact person Kristy McIntyre, CIRS A/D)

MAP Intake, Worcester County Health Department

4767 Snow Hill Road

P.O. Box 159

Snow Hill, MD 21863

**Salisbury Urban Ministries**

326 Barclay Street, Salisbury, MD 21801

Phone: [410-749-1563](tel:410-749-1563) / Email: [sbyurbanministries@gmail.com](mailto:sbyurbanministries@gmail.com)

Salisbury Urban Ministries provides:

- **The Men's Welcome Center:** For homeless men to do laundry, shower, and receive health referrals. Open on Sat 10:15AM to 2PM
- **Prescription Assistance:** For Wicomico, Worcester, and Somerset county residents with limited income. Open Tues and Thurs, 10AM – 1PM. Call for required documentation
- **God's Kitchen:** A community outreach program offers lunch on Sat, 11AM-1PM, hosted at Grace, 635 E. Church St, Salisbury, MD 21804
- **Kid's Cafe':** An after-school and summer program for “at risk” children attending East Salisbury or Beaver Run Schools. Advanced registration required
- **Lazarus Food Pantry:** For low income residents living in Wicomico County. Open Tues and Thurs from 10AM to 1PM. Call for required documentation
- Salisbury Urban Ministries **DOES NOT** offer Financial Assistance

## **Salvation Army**

407 Oak Street, Salisbury, MD 21804

Phone: 410 749-3077 must make an appointment. If you are a new client must have a photo ID & Social Security card for all household members.

- *Food Assistance:* Monday thru Friday 9:15am to 11:45am and 1:00pm to 2:45pm; once every 30 days.
- *Energy Assistance:* for Delmarva Power disconnects only. Have to go to Shore Up! Inc. first and have a referral. Appointments available when funds are available.
- *Eviction/First Month's Rent & Meeting Foreclosure Principle & Interest:* Funds are only available (May or June). Must call for information and appointment.
- *Medication Assistance:* Monday thru Friday 9:15am to 11:45am and 1:00pm to 2:45pm. Can only help with \$60.00 per household per 12 months. Only prescription medication. Must have original written prescription or empty bottle. We write vouchers for Community Pharmacy in Salisbury, MD.
- *Clothing Voucher:* Open Monday thru Friday 9:15am-11:45am
- *Furniture Voucher:* To receive voucher, must have had fire or flood. Referral needed from the Red Cross, shelter, rehab, or prison. Must provide the following for all household members: Photo ID, Social Security card, and lease for a new place of residency. The day the furniture voucher is provided you must have a large vehicle to remove the items from the Thrift Store, no items will be stored. Vouchers are only good for the day provided, and are only a.m. appointments.

## **Shore Up!**

Provides a variety of home programs that assist with home heating and electric bills (available to Wicomico, Worcester and Somerset County residents).

### **Office of Home Energy (OHEP)**

The OHEP offices help Maryland's hard working families pay their utility bill, minimize heating crisis and make energy cost more affordable. OHEP is a year round program. You can apply any time during the year, but you must re-apply each fiscal year (July-June) To apply to OHEP you should call your local agency in your area. You may arrange an appointment or apply by mail.

#### **Shore Up! (Wicomico County) Home Energy Program**

520 Snow Hill, Salisbury, MD 21801 Phone: 410-341-9634

#### **Shore Up! (Worcester County) Home Energy Program Only**

6352 Worcester Highway

Newark, MD 21841

Phone: 410-632-2075

**Shore Up! (Somerset County) Home Energy Program**

12409 Loretta Road

Princess Anne, MD 21853

Phone: 410-651-1805

**The Maryland Energy Assistance Program (MEAP)**

MEAP provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

**The Electrical Universal Service Program (EUSP)**

EUSP provides energy assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with past due electric bill, as well as referrals to energy efficiency programs.

\*You may apply for MEAP and EUSP at any time during the program year (July1-May 31)

**The Utility Service Protection Program (USPP)**

USPP is designed to protect low-income families from utility turn-offs. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal of USPP.

What you need to apply

- Copy of applicant's photo identification
- Proof of residence
- Copies of social security cards for all household members including children
- Proof of all of your household's total gross income for the last 30 days (from all sources of income)
- The name of your home energy supplier and account number
- A copy of your most recent utility bill
- In you rent, a copy of your lease

**The Samaritan Shelter**

814 Fourth Street, Pocomoke, MD 21851

Phone: 410-957-4310

The Samaritan Shelter on Wednesday's beginning at 10:00am will have a Navigator with Family Connections through Worcester Youth and Family Counseling Services, is available to assist with connection individuals to resources.

### **Somerset County Recovery Re-entry Center**

11674 Somerset Avenue, Princess Anne, MD 21853

Phone: 410-621-5739

- A peer support and advocacy center/referrals to community services, consumer outreach, consumer workshop.
- Wellness and Recovery center for persons in recovery from mental health and substance abuse disorders
- Linkage to advocacy, consumer forums, and recreational activities
- Provide assistance to persons just released from jail, state hospitals, and local homeless population in Somerset Counties with mental health issues, substance abuse disorders, and housing needs.

### **Telemon Corporation**

31901 Tri-County Way, Suite 112, Salisbury, MD 21804

(410)546-4604

Housing assistance and Housing Counseling program available to customers in need of emergency assistance with rent, mortgage, and utilities (if funds are available). Housing counseling is designed for customers who wish to pursue the American dream of owning their own home.

## **Education /Job Training**

### **Barrett Business Services:**

220 East Main Street,Suite B

Salisbury, MD 21801

(410) 546-2020 / (410) 546-8035 Fax

Salisbury-MD\_Jobs@bbsihq.com

### **Job Services: (state employment office)**

201 Baptist Street, W. Paul Martin Multi-Service Building, 2<sup>nd</sup> floor, Salisbury, MD

### **Best Temps:**

100 Clemwood Street (corner of S. Division St.) Salisbury, MD

410-546-0252

### **Board of Education-Homeless Liaisons**

The local liaisons serve as one of the primary contacts between homeless families and school staff, district personnel, shelter workers and other service providers. They liaison coordinates services to ensure that homeless children and youth enroll in school and have the opportunity to succeed academically.

### **Somerset County Board of Education**

Tracey Cottman, Supervisor of Elementary Student Services/Homeless Coordinator

7982-A Tawes Campus Drive Westover, MD 21871

Office: 410-621-6239

Fax: 410-651-2931

[tcottman@somerset.k12.md.us](mailto:tcottman@somerset.k12.md.us)

### **Wicomico County Board of Education**

Jacquallynn Deal, Pupil Personnel Worker

Erica Jackson – Homeless Case Manager

2424 North Gate Drive, Salisbury, MD 21802

410-677-4535

Fax: 410-677-4445

[Emailjdeal@wcboe.org](mailto:Emailjdeal@wcboe.org)

### **Worcester County Board of Education**

Dr. Aaron Dale, Homeless Liaison

Darrell H. Birckett, Student Services Specialist

6270 Worcester Highway, Newark, MD 21841

410-632-5000

### **Division of Rehabilitation Services (DORS)**

116 West Main Street, Ste 403 Salisbury, MD 21801

Phone : 410-546-1580

[www.dors.state.md.us/county/wic](http://www.dors.state.md.us/county/wic)

The Maryland DORS programs help people with physical and mental disabilities go to work.

Allowing them to become self sufficient and remain independent in their own homes and

communities. DORS is a part of the Maryland State Department of Education and operates two

major programs Vocational Rehabilitation (VR) program and the Disability Determination

Services.

**Vocational Rehabilitation:** Eligible individuals choose from services that include career assessment, vocational training and job placement. DORS offers specialized programs for people who are blind/visually impaired through the Office for Blindness and Vision Services. DORS also operates the Workforce and Technology Center

**Disability Determination Services:** Individuals may qualify for one of two Social Security Administration disability programs:

- **Social Security Disability Insurance (SSDI)** Cash benefits to insured workers who meet the definition of disability and to their dependents.
- **Supplemental Security Income (SSI)** Monthly cash benefits to children and adults who meet the disability as well as certain income and resource guidelines.

**Office of Field Services-** Rehabilitation Counselors in offices throughout Maryland provide or arrange services that may include career counseling, assistive technology, vocational training and/or job placement assistance.

**Workforce & Technology Center-** Offers career assessment, skills training, job placement assistance, assistive technology services, medical and support services that prepare people to work or remain independent.

**Department of Labor, Division of Employment & Training/Lower Shore Work Alliance**

31901 Tri-County Way Salisbury, MD 21804

Phone: 410-341-8533

[www.lswa.org](http://www.lswa.org)

LSWA is a division of the Tri-County Council of the Lower Eastern Shore of Maryland that provides comprehensive services to persons with disabilities in One-Stop Career Centers and is tasked to increase employment and self sufficiency for Social Security beneficiaries and others with disabilities. LSWA facilitates access to programs and services as well as linkages to the employer community.

**Employed Individuals with Disabilities Program (EID)**

Worker incentive program meant to encourage people to work and become self-sufficient by providing Medicaid for a limited premium to people who meet certain requirements.

443-514-5034 or 1-800-637-4113

**Fast Program (Food and Service Program)**

31901 Tri-County Way, Suite 112, Salisbury, MD 21804

(410)-546-4604

Exciting 12 week full time contextualized training program. This hands on food service training takes place in an operation on site full kitchen. Wrap around classroom instruction will prepare students for work readiness and job retention. Students will acquire on food serving training, ServSafe Food Handler Certification and Manager Instructions. Students will gain: self – sufficiency, self-respect, life skills, and strategies to help them maintain their jobs.

**Goodwill Lower Shore Career Development Center**

700 S. Salisbury Blvd, Salisbury, MD 21801

410-219-9118

Hours: Monday-Friday 9:00a.m.-4:30p.m.

Goodwill Lower Shore Career Development Center is a workforce agency that provides several skill trainings, which include Clerical and Computer, Customer Services, Quick Books, Cashier



Training, Job Readiness, Placement Assistance, and Case Management. All are focused on eliminating barriers to employment.

**People Ready, Inc.** (formerly Labor Ready)

340 Cypress Street Salisbury, MD 21801  
410-341-0955  
peopleready.com

**Lower Shore Enterprises, Inc.**

28475 Owens Branch Road, Salisbury, MD 21802  
410-749-6183 fax: 410-749-1220  
[www.lseworks.org](http://www.lseworks.org)

Lower Shore Enterprises, Inc. (LSE) provides pre-employment vocational and social skills training, vocational assessments, job development and placement, coaching, transportation assistance, employer training and consultation, follow-up job trials, temporary manpower and contractual labor. The address above is the administrative center for offices in Salisbury, MD and Wilmington, Dover and Seaford in Delaware.

**National Farm Workers Jobs Program**

31901 Tri-County Way Salisbury, MD 21804  
(410)-546-4604

Program geared towards providing employment and training services to the Migrant and Seasonal farm worker population. If eligible, customers have the opportunity to participate in an array of services to help them maneuver challenges faced when applying for work and/or educational program. Some supportive services provided.

**One -Stop Job Market**

31901 Tri-County Way Salisbury, MD 21804  
410-341-6515  
[www.onestopjobmarket.org](http://www.onestopjobmarket.org)

The One-Stop Job Market in Salisbury is a one stop shop featuring employment and training services. The purpose of the Job Market is to provide access to an array of resources and information in one place. The Job Market offers 12 agencies that together offer just the right blend of services which lead our customers to highly successful careers. The Job Market agencies work together, to make every customer visit productive, and rewarding. Hours: Monday through Friday 8:00 a.m. to 4:30 p.m.\***Availability of specific services varies. Please call ahead on 410-341-6515 for dates and times**

### **Out- of- School Youth Program**

31901 Tri-County Way Salisbury, MD 21804

410-546-4604

Program provides educational training and/pre job placement assistance to eligible out of school youth (i.e. drop outs or graduates) in Wicomico County ages 16-24. Counseling services, work readiness training, mentoring and paid work experiences are a few of the services offered through this program.

### **Out -of-School Youth Services Program**

Shore UP! Inc. 410 749-1142

Program provides training to become a Certified Nursing Assistant/Geriatric Nursing Assistant (CNA/GNA) to young people ages 16-24 not currently in any type of school. Youth also receive supportive services. Service areas are Somerset, Wicomico, and Worcester Counties.

### **Quality Staffing Services:**

1237 North Salisbury Blvd

Salisbury, MD 21801

410-742-2600

[www.easternshorejobs.com](http://www.easternshorejobs.com)

### **Summer Youth Employment Program**

Shore UP! 410-742-749-1142

Provides green jobs for youth during the summer; includes leadership training and other enrichment activities. Service areas are Somerset, Wicomico, and Worcester Counties.

### **Shore Employment Services:**

505 East Main Street, Salisbury, MD 21801

410-546-7767 Hours: by appointment only

Services include vocational rehabilitation, supported employment for public mental health system consumers.

## **Government Programs for Free Cell Phones**

### **Lifeline/Safe Link**

Phone: 1-800-Safelink

[www.Safelink.com](http://www.Safelink.com)

Eligibility guidelines vary by state but in general individuals qualify for a free cell phone if they participate in a public assistance program such as; Food Stamps, Medicaid, SSI, TANF, Low Income Home Energy Assistance Program, National Free School Lunches, Federal Housing/Section 8 Assistance, or if they do not receive any of these public assistance programs, they may also qualify based on total household gross monthly income.

### **Assurance Wireless**

Phone: 1-888-898-4888

[www.assurancewireless.com](http://www.assurancewireless.com)

Eligibility varies by state, but you may qualify for a free cell phone and 250 free minutes each month if you participate in Medicaid, Food Stamps, SSI, or other government programs. You may also qualify if your total household income meets government guidelines in your state.

### **Low Cost Medical Providers:**

#### **Chesapeake Health Care ( formerly known as Three Lower Counties Community Services)**

- **Somerset- Pediatrics, Adult, OB/GYN, Mental Health**

12137 and 12145 Elm Street, Princess Anne, MD 21853

Phone: 410-651-1000

- **Wicomico- Pediatrics and Mental Health**

1104 Healthway Drive, Salisbury, MD 21804

Phone: 410-219-1100

- **Adult Medicine**

1665 Woodbrooke Drive, Salisbury, MD 21804

Phone: 410-546-6650

- **Eastern Shore OB/GYN**

1647 Woodbrook Drive, Salisbury, MD 21804

Phone: 410-749-2525; or

223 Phillip Morris Drive, Salisbury, MD 21804

Phone: 410-546-2424

- **Worcester- Pediatrics, Adult**

305 10<sup>th</sup> Street Suite 104, Pocomoke City, MD 21851

Phone: 410-957-1852

- **Worcester County Dental Center:** only for pregnant women and children

107 William Street, Berlin, MD 21811

Phone: 410-641-0240

- **Chesapeake Health Center ( formerly known as Three Lower Counties) Community Services Dental Department:** only for pregnant women and children

12165 Elm St., Princess Anne, MD 21853

Phone: 410-651-5151,

## **Local Shelters**

### **Christian Shelter**

334 Barclay Street, Salisbury, MD 21804

Phone: 410-749-5673

Christian Shelter provides emergency short term shelter for homeless men, women and children including breakfast and dinner and practical and spiritual guidance for a maximum of 30 days. For admission persons must be 18 years of age or older or accompanied by a parent or legal guardian, must be willing to abide by the Shelter Rules and must be actively seeking a job and/or resolution of whatever problems are causing their homeless situation. The use of drugs or alcohol is not permitted while staying at the Shelter. For admission call 410-749-5673, preferably between 8:00 am and 8:30 am on the day shelter is needed.

### **The Samaritan Ministries**

814 Fourth St, P.O. Box 661

Pocomoke City, MD 21851

Phone: 410-957-4310

[www.thesamaritanshelter.org](http://www.thesamaritanshelter.org)

Samaritan Ministries provides emergency housing, food, resources, support and clothing for families and individuals. Staff is available to help each individual work toward developing a plan of action to become self-sufficient and move to permanent housing or other housing to meet their needs. Samaritan Ministries works to meet the needs of the homeless.

### **Diakonia, Inc.**

12747 Old Bridge Road, Ocean City, MD 21842

Phone: 410-213-0923

[www.diakoniaoc.org](http://www.diakoniaoc.org)

Diakonia provides an emergency housing program for families and individuals to meet the needs and address the root causes of homelessness. Each individual or family works with a case manager and develops a plan to resolve the issues that brought them to Diakonia and works through their plan in order to move to permanent sustainable housing. In order to be eligible for intake, the individual (must be 18 years or older) or family must have lived in Worcester, Wicomico or Somerset County for at least 30 days. They must be drug and alcohol free for at least 24 hours prior to entering housing. Convicted sex offenders or those with a violent criminal history are not eligible.

### **Cold Weather Shelter for Men**

Phone: 410-749-4357

Location changes weekly, only available during cold months January thru March

### **HALO Women and Children Shelter and Men's Shelter**

119 South Boulevard, Salisbury, MD 21804

Phone: 410-543-2003

Must pre-register by calling 410-742-9356 beginning at 10am to determine daily bed availability

**From 6:00pm to 7:00am the Women and Men's shelter are separate. No family rooms available**

**Individuals or family may stay up to 90 days at a time in the shelter; however, must be out for 60 days before returning.**

### **Life Crisis Center**

Phone: 1-800-422-0009/410-749-HELP or call the **Help Line 2-1-1 available 24hours a day 7 days a week**

Life Crisis offers emergency shelter for domestic violence victims and families.

www.lifecrisiscenter.org

### **Lower Shore Shelter**

12518 Somerset Avenue

Princess Anne, MD 21853

Phone: 443-888-6160.

### **Ocean City Cold Weather Shelter**

Call for availability: 410-524-7474; Open only when temperatures are below 25 degrees

## **Mental Health / Addiction Providers**

### **Atlantic Club**

11827 Ocean Gateway Ocean City, MD 21842

410-213-1007

Open 24 Hours a Day, 7 Days a Week.

- Atlantic Club is a non-profit service organization dedicated to supporting programs and activities by helping individuals in recovery and those trying to achieve sobriety and to stay clean.

### **Community Behavioral Health (formerly known as Delmarva Family Resources)**

2013 Northwood Drive Ste #1, Salisbury, MD 21801

Phone: 410-334-6687

**Chesapeake Health Care (formerly known as Three Lower Counties)**

12145 Elm Street (2<sup>nd</sup> Floor), Princess Anne, MD 21853

Phone: 410-651-2204

Walk- ins only: Monday, Thursday, and Friday 11:30 a.m. Only the first 2 clients will be seen. It is suggested to show up at least ½ hour early.

**Chesapeake Health Care (formerly known as Three Lower Counties)**

1104 Healthway Drive (2<sup>nd</sup> floor) Salisbury, MD 21804

Phone: 410-219-5483

**Chesapeake Health Care (formerly known as Three Lower Counties)**

956 N. Main Street, Suite 2, Berlin, MD 21811

Phone: 410-973-2820

**Go-Getters**

- 431 East Main Street. Salisbury, MD 21801  
Phone: 410-546-0301 Fax: 410-742-8883
- 11559 Somerset Avenue, Princess Anne, MD 21853  
Phone: 410-651-1547 Fax: 410-651-4872
- 7033 Worcester Highway, Newark, MD 21841  
Phone: 410-632-3737 Fax: 410-632-1283

**[www.gogettersinc.org](http://www.gogettersinc.org)**

**Eastern Shore Psychological Services**

11120 Somerset Avenue, Princess Anne, MD 21853

Phone: 410-651-4200

Walk in hours daily call desired sites for hours.

**Eastern Shore Psychological Services**

1113 Healthway Drive, Salisbury, MD 21804

Phone: 410-334-6961

Walk in hours daily call desired sites for hours.

**Focus Point Behavioral Health**

11672 Somerset Avenue, Princess Anne, MD 21853

Phone: 410-621-5858

[www.focuspoinbh.com](http://www.focuspoinbh.com)

Hours of Operation: Mon-Thurs 9:00 am to 9:00 pm, Friday 9:00am to 7:00pm,

DUI/DWI Saturday: 11:00 am to 1:00 pm

**Hudson Health Services**

P.O. Box 1096, Salisbury, MD 21802

Phone 410-219-9000

Fax 410-742-7048

[www.hudson-health.org](http://www.hudson-health.org)

**J. David Collins and Associates, LLC**

540 Riverside Drive, Ste 8, Salisbury, MD 21801

Phone: 410-548-3333

Hours of Operation: Mon-Fri. 9:00am-5:00pm for intake

[www.jdavidcollins.com](http://www.jdavidcollins.com)

**J. David Collins and Associates, LLC**

30268 Mt. Vernon Road, Princess Anne, MD 21853

Phone: 410-621-5342

[www.jdavidcollins.com](http://www.jdavidcollins.com)

**Life Crisis Center**

P.O. Box 387

Salisbury, MD 21803

Phone: 410-749-0771

[www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

Hours of Operation: Mon-Fri 9:00am to 5:00pm. No cost counseling services for victims of domestic violence, sexual assault, child abuse, and homicide survivors

**Lower Shore Clinic Assertive Community Treatment (ACT) Team- Mobile Treatment**

106 Williamsport Circle, Salisbury, MD 21804

Phone: 410-341-9696

**Lower Shore Clinic**

505 East Main Street, Salisbury, MD 21804

Phone: 410-341-3420

[www.gogetterinc.org](http://www.gogetterinc.org)

Walk-ins only: Monday thru Friday starting at 7:50a.m. clients should show up 1 hour prior as clients are seen on a first come first serve basis and usually only 1-3 people are seen each day. To be seen must have a photo ID, Social Security Card, and Insurance Card. Lower Shore Clinic offers medical taxonomies, which include Psychiatry, Psychiatric/Mental Health, Family Medicine, Social Work, Internal Medicine, Clinical, Child & Adolescent Psychiatry, Psychiatric/Mental Health, Adult, and Family.

**Maple Shade Youth and Family Services**

23704 Ocean Gateway, Mardela Springs, MD 21837

Phone: 410-677-0202/Fax: 410-677-0303

**Maple Shade Youth and Family Services**

382 West Main Street, Crisfield, MD 21817

Phone: 410-968-3547/Fax 410-968-1078

**Maple Shade Youth and Family Services**

11793 Somerset Avenue, Princess Anne, MD 21853 (mail to Crisfield)

Phone: 410-621-5177/Fax: 410-621-5050

[www.maple-shade.org](http://www.maple-shade.org)

All languages available via interpreter services

**McCready Health Addictions**

201 Hall Highway, Crisfield, MD 21817

[www.mcreadyhealth.org](http://www.mcreadyhealth.org)

Phone: 410-968-1200

**Peninsula Regional Medical Center(PRMC) Partial Hospitalization Program**

100 East Carroll Street, Salisbury, MD 21801

[www.peninsula.org](http://www.peninsula.org)

Phone: 410-543-4738

**Wicomico County Health Department** (Addictions and Mental Health services)

108 East Main Street, Salisbury, MD 21801

Mental Health Department: 410- 334-3497

Addiction Department: 410-742-3784

[www.wicomicohealth.org](http://www.wicomicohealth.org)

**Worcester County Health Department** (Addictions and Mental Health services)

400 A Walnut Street, Pocomoke, MD Phone: 410-957-2005

6040 Public Landing Road, Snow Hill MD Phone: 410-632-1100

9730 Healthway Drive, Berlin, MD Phone: 410-629-0164

[www.worcesterhealth.org](http://www.worcesterhealth.org)

**\*Homeless Addicts Never Denied Services (HANDS)**

WACS Center, 11827 Ocean Gateway, Ocean City, MD 21842

Phone: 410-213-0202

- HANDS provide intensive alcohol and drug treatment services to homeless addicts in Somerset, Wicomico, and Worcester Counties. Substance abuse treatment and extensive case management services are offered to assist persons in gaining long-term recovery.



## Services for Veterans

### Department of Veterans Affairs and Hotline Numbers:

Website: [www.va.gov](http://www.va.gov)

Benefits: 1-800-824-1000

Health Care: 1-877-222-VETS (8387)

VA Inspector General: 1-800-488-8244

Combat Call Center: 1-877-WAR-VETS (877-927-8387)

Homeless Veteran Services: 1-877-424-3838

### Maryland's Commitment to Veterans

Department of Health and Mental Hygiene

201 W. Preston Street, Baltimore, MD 21201

Persons Contact: Dina Karpf, Eastern Regional Resource Coordinator

Phone: 410-725-9996

Email: [Dkarpf.mcv@gmail.com](mailto:Dkarpf.mcv@gmail.com)

### Maryland Army National Guard Family Assistance Center

28722 Ocean Gateway, Salisbury, MD 21801

Point Contact: Jon Black

Phone: 410-507-2202

Email: [Jon.d.black2.ctr@mail.mil](mailto:Jon.d.black2.ctr@mail.mil)

### Supportive Services for Veteran Families (SSVF)

Program is designed to address homelessness and is a "Housing First" model to help Veteran families with housing outreach and assistance addressing factors such as unemployment, lack of income, limited income, disabilities, mental illness, substance use, poor credit, criminal histories and traumatic events that affect housing stability. The SSVF program is designed to help Veteran households address these issues and secure permanent housing. SSVF provides a short, intensive period of case management to linking families to benefits and may provide temporary financial assistance with housing and moving expenses. Veterans with low-income facing housing instability should apply.

- Limited financial assistance helps Veterans remain in or obtain permanent housing such as rent (not including mortgage payments) security or utility deposits, utility payment, moving costs, transportation, and child care. **\*Only participants receiving case management are eligible for financial assistance payments.**

**Three agencies to offer SSVF services are:**

**1. Alliance Veteran Housing Outreach & Assistance**

Referral forms can be found on website [www.allianceinc.org](http://www.allianceinc.org) or call the number 410-282-5900 ext 3333

**2. Diakonia, Inc**

12747 Old Bridge Road, Ocean City, MD 21842

Contact: Valencia Hawkins at 410-213-0923 or email: [valencia@diakonia.org](mailto:valencia@diakonia.org)

**3. St. James AME Zion Church-Zion House**

521 Mack Avenue, P.O. Box 3082, Salisbury, MD 21802

Phone: 410-742-4950

**Veterans should call the phone numbers above to inquire about eligibility requirements**

**VA National Call Center for Homeless Veterans**

1-877-424-3838

1-877-4AID-VET

**VA Eastern Shore Homeless Outreach**

443-206-2435

**Veterans Crisis Line**

1-800-273-TALK (8255) Press 1

**Cambridge VA Outpatient Clinic**

Outpatient Clinic provides the following services: Audiology, Coumadin Clinic, Hearing Aid Fitting, Medication Management, Mental Health, Primary Care, Occupational Therapy, Optometry, PTSD, Pulmonary, Social Work, Tele-Mental Health, Tele-Retinal Imaging, Urology, Vet Center, Women's Health.

830 Chesapeake Drive, Cambridge, MD 21613

410-228-6243      877-864-9611      Fax: 410-901-4011

**Pocomoke VA Outpatient Clinic**

1701 Pocomoke Marketplace, Unit 211

Pocomoke, MD 21857

410-957-6718

866-441-0287

### **VA Vocational Rehabilitation**

201 Baptist Street  
Salisbury, MD 21801  
410-713-3483

### **Services and Benefits Program of the MD Dept of Veteran Affairs**

201 Baptist Street  
Salisbury, MD 21801  
410-713-3482

### **Burial Assistance for Maryland resident Veterans**

The veteran must be a resident of Maryland and been honorable discharged. Veteran can be interned at Beulah Veterans Cemetery. A spouse of Veteran can also be buried there for a small fee.

Person of Contact: Jack Lewis at [410-543-8194](tel:410-543-8194).

### **VA Transportation:**

DAV Eastern Shore Chapter #34: Provides Transportation for VETs only to VA Medical Facilities (not equipped with handicap accessibility)

Contact: Mr. Cleveland Hicks, Transportation Director

Phone: 410-883-0030 or 410-742-4181

## **Supportive Housing Programs**

### **City of Salisbury -Housing & Community Development Department**

207 W. Main St., Suite 102  
Salisbury, MD 21801  
Phone: 410-341-9550

The City of Salisbury is providing housing vouchers for chronically homeless individuals. Participants will be housed in private, scattered-site rentals, with the majority of the cost of housing (rent and utilities) covered by the city. Participants will be required to contribute 30% of their income to their landlord and meet with a case manager from the Wicomico County Health Department once a week. Individuals who have been on the street or shelter for over a year, have a mental health diagnosis, and are in Wicomico County are eligible for the program.

### **Maryland Department of Housing and Community Development (formerly Section 8)**

503 Race Street, 1<sup>st</sup> floor, Cambridge, MD 21863  
Phone: 1-800-445-4340

**Tri-County Alliance for the Homeless Supportive Homeless Program (TCAH-SHP)**

Somerset County Health Department

7920 Crisfield Highway

Westover, MD 21871

Phone: 443-523-1815

[www.somersethealth.org](http://www.somersethealth.org)

The TCAH-SHP is a supportive housing program serving individuals 18 years or older and families who are homeless as defined by the U.S. Department of Housing and Development (HUD), have serious mental health issues, and who reside in Somerset, Wicomico, and Worcester Counties. This program is a HUD funded permanent supportive housing program operated by the Somerset County Health Department for the Tri-county area. The Program provides housing to eligible participants through ongoing monthly rental assistance and case management to provide service coordination, assist them in obtaining benefits, and assist those obtaining services and treatment to address their disabilities.

**Somerset Continuum of Care Housing Program (formerly Shelter Plus Care Housing Program)**

Somerset County Health Department (serving Somerset residents)

8928 Signpost Road, Westover, MD 21871

Phone: 410-523-1810

[somersethealth.org](http://somersethealth.org)

**Wicomico Continuum of Care Housing Program (formerly Shelter Plus Care Housing Program)**

Wicomico County Health Department (serving Wicomico residents)

108 East Main Street, Salisbury, MD 21801

Phone: 410-543-6981

[wicomicohealth.org](http://wicomicohealth.org)

**Worcester County Continuum of Care Program (formerly Shelter plus Care Housing Program)**

Worcester County Health Department (serving Worcester County residents)

6040 Public Landing Road

Snow Hill, MD 21863

Phone: 410-632-1100

[worcesterhealth.org](http://worcesterhealth.org)

Worcester County Continuum of Care Program is a tenant-based or sponsored-based rental subsidy program targeted to serve individuals 18 years or older and families who are homeless as defined by HUD, have serious mental health issues, and are being served by MD Community

Criminal Justice Treatment Program. Applicants must currently be in the Detention Center for misdemeanor charges related to their mental health disability and/or homeless status.

## **Transitional Housing**

### **Diakonia, Inc.**

12747 Old Ocean City Road, Ocean City, MD 21842

Phone: 410-213-0923

[www.diakoniaoc.org](http://www.diakoniaoc.org)

Diakonia provides transitional housing for families and individuals to meet the needs and address the root causes of homelessness. Each individual or family works with a case manager to develop a plan to help resolve the issues that brought them to Diakonia, and works through their plan in order to be able to move to permanent sustainable housing. In order to be eligible for intake, the individual (must be 18 years or older) or family must have lived in Worcester, Wicomico or Somerset County for at least 30 days. To enter the Transitional Housing program the individual/family must complete the Diakonia Emergency Housing Program Phase 1 and have monthly income. Transitional Housing requires monthly payment of program fees which are calculated at 25% of the participant's income. Convicted sex offenders or those with a violent criminal history are not eligible.

### **Remove All Hindrances to Success Ministries, Inc. (R.A.T.S.M, Inc.)**

625 Short Street, Salisbury, MD 21804

Phone: 443-735-6305

R.A.T.S.M provides transitional housing for single women that are trying to start over in life and are renewing their relationship with God. To be considered for the transitional housing the individual must have a job or actively looking for employment. By referral only please.

### **The Joseph House Workshop- Little Sisters of Jesus and Mary**

P.O. Box 1755, Salisbury, MD 21802

410-749-8150 fax: 410-749-8073

[www.thejosephhouse.org](http://www.thejosephhouse.org)

The Joseph House Workshop is a residential program for homeless men that teach life skills needed for employment. Provides shelter facilities and personal support services to help overcome the problems associated with homelessness

## **Village of Hope 24 Month Transitional Housing Program**

1001 Lake Street, Salisbury, MD 21801

Phone: 410-860-5981 Fax: (410) 742-1126

[www.villageofhope.us](http://www.villageofhope.us)

Village of Hope, Inc. is a non-profit, non-denominational organization. The mission of the Village of Hope is to promote self-sufficiency and to improve the quality of life of at-risk women and children. Program Eligibilities are: All referrals to the Village of Hope are required to be drug free for at least one year. **No exceptions.**

- Anyone convicted of a felony is not eligible to participate in the Program.
- There is a 6-month probationary period for all new residents, with the expectation of compliance with all program policies and procedures.
- Women who are U.S. citizens, (single, divorced or separated) between the ages of 18-62, with no children or who have custodial children (up to 3 children) ages 14 or under.
- Women must be referred by agencies providing services for issues of abuse, homelessness, financial or general human services, etc.
- Women who are motivated to make positive changes in their lives and are willing to work toward goals to achieve self-sufficiency.
- Women with the ability to participate in educational, training, or employment programs for a minimum of twenty hours a week.
- Women with income (employment/monthly benefits) are required to pay program fees (30% of net income).
- Residents are required to maintain a safe, clean and presentable apartment at all times. and to complete assigned community chores within the Resident building.
- Curfew hours are 10:00 p.m. Sunday thru Thursday, and 11:00 p.m. Friday and Saturday, with exceptions for work and school hours.
- Random drug screens are conducted.
- No drugs, alcohol, or weapons are allowed on Village of Hope premises.

## **Transportation**

Central Transportation: Provides transportation to and from Shore UP! Inc. facilities, must be a Shore UP! Inc. customer in Wicomico, Worcester, Somerset, Dorchester, Queen's Anne, and Talbot county

Phone: 410-749-1142

Shore Transit: 443-260-2300

### Medical Assistance Transportation

- Somerset County- 443-523-1722
- Wicomico County- 410-548-5142
- Worcester County- 410-632-0092

VA Transportation:

DAV Eastern Shore Chapter #34: Provides Transportation for VETs only to VA Medical Facilities \*(not equipped with handicap accessibility)

Contact: Mr. Cleveland Hicks, Transportation Director

Phone: 410-883-0030 or 410-742-4181

**Tri- County Pantries & Soup Kitchen**

**Wicomico County**

Name: Bethany Lutheran

Address: 817 Camden Avenue, Salisbury, MD 21801

Contact: Kathy Hogan

Phone: (410) 543-4440

Hours of Operation: 2<sup>nd</sup> Tuesday Monthly

Name: Fruitland Baptist Church

Address: 603 Clyde Avenue, Fruitland, MD 21826

Contact: Wally Wood

Phone: (443) 880-0217

Hours of Operation: Emergency/ Monday 10:00 a.m. to 1:00 p.m.

\*Only for Wicomico County Residents

Name: Delmarva Evangelist Food Pantry

Address: 407 West Gordy Rd. Salisbury, MD 21804

Contact: Debbie Townsend/ Tina Torach

Phone: (410) 749-1719

Hours of Operation: second and fourth Wednesday of each month 10:00 a.m. To 12:00 p.m.

Name: Emmanuel Wesleyan Food Pantry

Address: 217 Beaglin Park Drive, Salisbury MD 21804

Phone: (410) 749-6594

2<sup>nd</sup> and 4<sup>th</sup> Saturday 8:30AM- 9:30AM

Yellow Building Outback

Bring ID

Name: Lower Shore Friends

207 Maryland Avenue, Suite #5, Salisbury, MD 21801

Contact: Wilmore Sterling

Phone: 410-334-2173

Hours of Operation: Monday-Friday 10:00am – 2:00pm

Name: New and Living Way Church

Address: 25744 Elzey Brown Loop Road, Mardela Springs, MD 21837

Contact: Kaveen Colbourne

Phone: (443) 944-4474

Hours of Operation: 3<sup>rd</sup> Saturday 12:00pm to 2:00pm

Name: God's Kitchen Soup Kitchen and the Lazarus Food Pantry

Address: Grace United Methodist Church 635 E. Church St, Salisbury, MD 21804

Contact: Debbie Donaway

Phone: (410) 749-1563

Hours of Operation: Saturday 11am-1:00pm

Name: Salvation Army

Address: 407 Oak Street, Salisbury, MD 21804

Contact: Melanie Carey

Phone: (410)749-3077

Hours of Operation: Monday-Friday 9:15am to 12:30 pm and 1:00pm to 3:00pm by

**Appointment only Last appointments are at 12 noon and 2pm**

Name: St. Paul AME Zion Church

Address: 410 Delaware Ave. Salisbury, MD 21801

Contact: Laura D. Goslee

Phone: (410) 546-5661

Hours of Operation: 3<sup>rd</sup> Monday 9:30a.m.-11a.m. and T/W/TH 10am-2:30pm

Monthly/Emergency

Name: Telemon Corporation

Address: 31901 Tri-County Way, Suite 112, Salisbury, MD 21804

Phone: (410) 546-4604

Hours of Operation: Food Pantry = Tuesday 9:00am to 12pm and 1:00 pm to 4:00 pm

Company Hours :M - F 8am - 4:30pm

\*Identification, proof of family size and income guidelines must be met.

Name: The Blind of Delmarva

Address: 9501 ruby lane, Mardela Springs, MD 21837

Contact: Joan Mitcheil

Phone: (410) 749-8488

Hours of Operation: Monthly

\*For disabled only

Name: Wesley Temple Hunger Action

Address: 1322 West Road Salisbury, MD 21801



Contact: Ina Townsend/Julia Arrington  
Phone: (410) 749-4252  
Hours of Operation: Monday & Friday 9:30 a.m. -11:30a.m.

### **Somerset County**

Name: Faith and Healing Ministries  
Address: 143 Somers Cove, Crisfield MD 21874  
Phone: 302-344-9143  
Hours of Operation: Tuesdays-Fridays 830AM-430PM  
\*\* Bring bags \*\*

Name: Immanuel United Methodist Church  
Address: 206 West Main Street, Crisfield, MD 21817  
Contact: Jay Tawes  
Phone: (410)968-2189  
Hours of Operation: Tuesday 9:00a.m. – 5:00 p.m.

Name: Joy Ministries  
Address: 32362 Flower Hill Church Road, Eden, MD 21822  
Contact: Vanessa Wright  
Phone: (443) 944-8724  
Hours of Operation: Wednesday 11:00 a.m. to 3:00 p.m. & Saturday (2<sup>nd</sup> and 3<sup>rd</sup>) 11:00 a.m.-  
3:00 p.m.

Name: Mt. Carmel Baptist Church  
Address: 30683 Hampton Ave Princess Anne, MD 21853  
Phone: (410) 651-3577  
Partnered with the Food Bank  
Giveaways are varied. Please call for information

Name: Catholic Charities, Inc. - Diocese of Wilmington-Seton Center  
Address: 30632 Hampden Avenue, Princess Anne, MD 21853  
Phone: (410) 651-9608  
Hours of Operation: Monday-Thursday 1:00p.m. – 4:00p.m.  
Please be there no later than 3:30p.m. \*Somerset County residents only  
\*Residents must present valid I.D, Social Security card, proof of income, and proof of residency  
(bill or lease)

Name: St James United Methodist Church  
Address: 8730 Crisfield Highway, Westover, MD 21871

Contact: Elmer Davis  
Phone: (410)651-9580  
Hours of Operation: Mobile 3<sup>rd</sup> Saturday Bi-Monthly  
Services Provided: Food Pantry

**Worcester County**

Name: Atlantic United Methodist Church  
Address: 105 4<sup>th</sup> Street, Ocean City, MD 21842  
Contact: Joseph Cain  
Phone: (410) 289-7430  
Hours of Operation: Soup Kitchen Friday 11:00am to 1:00pm

Name: Berlin First Baptist Church  
Address: 613 William Street, Berlin, MD 21811  
Contact: Sharon Parsons  
Phone: (410) 641-4306  
Services Provided: Tuesday 10:00am To 12:00pm

Name: Blessing House Ministry  
Address: 7915 Old Ocean City Road, Whaleyville, MD 21872  
Contact: Dick Pryor  
Phone: (410) 835-2913  
Services Provided: Food Pantry Tuesday – Friday 11:00am to 2:00pm

Name: Diakonia, Inc.  
Address: 12747 Old Bridge Road Ocean City, MD 21842  
Contact: Michelle D'Ascoli  
Phone: (410) 213-0923  
[www.diakoniaoc.org](http://www.diakoniaoc.org)  
Hours of Operation: operates daily 24 hours a day. Diakonia, Inc provides nutritious groceries; on an emergency basis once per month to residents of Worcester County. Formula and baby items are sometimes available. Photo ID and proof of local residence is required.

Name: Free Indeed Ministries  
Address: 426 Market Street, Snow Hill MD 21863  
Phone: (410) 603-1482  
Emergency Food Only  
Can call to request help

Name: Mt. Zion Daily Bread  
Address: 410 Dighton Avenue, Snow Hill, MD 21863

Contact: Brian Water  
Phone: (443) 523-8428  
Hours of Operation: Bi- Monthly Mobile, Dates and locations are posted in their Church Hall.

Name: New Bethel United Methodist Church  
Address: 10203 Germantown Road, Berlin, MD 21811  
Contact: Geraldine Raock  
Phone: (410) 641-2058  
Hours of Operation: Mobile 2<sup>nd</sup> Friday Bi-Monthly

Name: New Macedonia  
Address: 6<sup>th</sup> & Young Street, Pocomoke, MD 21851  
Contact: Donna Jones  
Phone: (443) 397-2224  
Hours of Operation: Quarterly Mobile

Name: P.A.C.A. Enterprise Family Food Pantry  
Address: 55634 Market Street, Snow Hill, MD 21863  
Contact: Davida Washington  
Phone: (410)632-1580  
Hours of Operation: Every 3<sup>rd</sup> Wednesday 7 a.m. – 2 p.m.

Name: Samaritan Ministries  
Address: 814 Fourth St, Pocomoke City, MD 21851  
Contact: Shelly Daniels  
Phone: (410)957-4310  
Hours of Operation: Food Bank: Tuesday & Saturday 1 p.m. to 2 p.m. /Soup  
Kitchen Wednesday 11a.m. to 1 p.m.

Name: Sara's Pantry  
Address: 11227 Racetrack Road, Berlin, MD 21811  
Contact: Johanna Hurd /Charlene Mertz  
Phone: (410)208-0578/ (410)641-5433  
Hours of Operation: W/Thurs/F/Sat from 9:00a.m. To 1:00 p.m.  
\*Need referral for food and clothing

Name: Sharing the Harvest  
Address: 10959 Worcester Highway, Berlin, MD 21811  
Contact: Ken Mitchell  
Phone: 443-373-1107  
Hours of Operation: Once a month; Flyer is distributed to local agencies and churches regarding  
dates and locations

Name: Shepherd's Crook Food Pantry  
Address: 206 Baltimore Ave, Ocean City, MD  
Contact: Don O'Grinch  
Phone: 410-289-3453 (They do not have a contact number, but this number can answer questions.)  
Hours of Operation: M/T/TH/F 10am - noon

Name: Snow Hill Deliverance Center  
Address: 108 Stevens Road, Snow Hill, MD 21863  
Contact: Veronique Palmer  
Phone: (410)845-6842  
Hours of Operation: Mobile 2<sup>nd</sup> Saturday Bi- Monthly

Name: Stevenson UMC  
Address: 123 Main Street, Berlin, MD 21811  
Contact: Vicky Nock  
Phone: (443)735-9222  
Hours of Operation: Wednesday 11:00 a.m. to 1:00 p.m.

Name: St Peter Lutheran Church  
Address: 10301 Coastal Highway Ocean City, MD 21842  
Contact: Rae Disney  
Phone: (410)524-7474  
Hours of Operation: Wednesday 12:00 p.m. to 1:30 p.m.